

INVENTORY OF ACHIEVEMENTS
OF THE ACTION PLAN FOR PREVENTION AND FIGHT AGAINST CORRUPTION 2003-2004
FOR THE PERIOD OF JULY – DECEMBER 2003

NO.	MEASURES	Achievements based of the success indicators
A.	LAW ENFORCEMENT	
A.1.1.	Revision of the legislation on Conflict of Interests perspective <ul style="list-style-type: none"> ▪ Analysing and identifying existing law provisions on conflict of interests ▪ Completion of the legal framework by drafting new provisions on conflict of interests 	<ul style="list-style-type: none"> ▪ Currently, the first phase of the analysis has finished and the legal provisions on conflict of interests are identified. ▪ In this regard a study is prepared, which consists of a preliminary analysis on the existing legal framework as well as a summary of all the provisions on conflict of interest. ▪ On February 2004, a roundtable was organized with the participation of local and international experts. ▪ Presently, the work done is being reevaluated and will be presented to the Governmental Commission of the Fight against Corruption, which will meet at the end of March. ▪ In the months to come, a working group will be established by an Order of the Prime Minister on designing the relevant draft provisions on conflicts of interests. (Anti Corruption Unit)¹
A.2.3	Revision and improvement of the provisions of criminal legislation in accordance with the ratified international instruments	In October, the following are approved in principle by the Council of Ministers and signed: <ul style="list-style-type: none"> ▪ The Convention on Relations with Children, ▪ The Convention on Compensation of the Victims of Assault Crimes and ▪ The amending protocol of the Convention of Fight against Terrorism. ▪ The UN Convention Against Corruption The procedures for their ratification have started in the first 6-months period of 2004.
A.2.5	Completion of the legal framework and the implementation of necessary measures for the effective beginning of the activity of Serious Crimes Court	<ul style="list-style-type: none"> ▪ The system of the courts and prosecution offices on serious crimes function since January 2004, in compliance with the law no. 9110, dated 24.07.2003, "On the Organisation and Functioning of the Serious Courts Crime". ▪ The number of the courts and personnel – judges and prosecutors – is established. ▪ The judges and prosecutors are selected by a decree of the President of the Republic. ▪ The work continues on completion of the courts' system and prosecution of serious crimes with infrastructure, up-to-dated tools and training.

¹ The information is updated to the period March 2004.

NO.	MEASURES	Achievements based of the success indicators
A.2.6	Effective functioning of the Serious Crimes Court, institutionalisation of the mechanisms in facilitating the working conditions, selection, training, treatment and special protection of the judges, prosecutors and judicial police officers of these structures.	<ul style="list-style-type: none"> ▪ Also the President of the Republic has decreed the prosecutors for the serious crime prosecution office – its establishment under work. (MJ, PG, HCJ) ▪ The system of the courts and prosecution offices on serious crimes function since January 2004, in compliance with the law no. 9110, dated 24.07.2003, "On the Organisation and Functioning of the Serious Courts Crime". ▪ The number of the courts and personnel – judges and prosecutors – is established. ▪ The judges and prosecutors are selected by a decree of the President of the Republic. ▪ The work continues on completion of the courts' system and prosecution of serious crimes with infrastructure, up-to-dated tools and training. ▪ Also the President of the Republic has decreed the prosecutors for the serious crime prosecution office – its establishment under work. (MoJ, PG, HCJ).
A.2.7	Further improvement of the existing legislation related to specific forms and possibilities of using specific investigative techniques, including the ones that has to do with corruption	<ul style="list-style-type: none"> ▪ The Ministry of Justice has carried out comparative studies of the existing legal framework in accordance with the international commitments. ▪ Adoption by Parliament of the criminal dispositions on expanding the types and provisions where special investigative means could be used, including corruption.
A.2.8	Establishment of the legal framework and the relevant structures for the protection of witnesses, collaborators of justice and the crime victims	<ul style="list-style-type: none"> ▪ Council of Ministers passed the law "On witness protection, collaborators of justice and the crime victims" in December 2003, and passed by the Parliament on March 2004. The law is in force. It is being worked on the establishment of the structures and preparing the sub legal acts foreseen by this law.
A.3.2	Harmonization of the legal framework on privatisation of the strategic sectors with the one that regulates the sector of markets and policies.	<ul style="list-style-type: none"> ▪ In order to avoid deformations in the business sector, there has been coordination of the privatisation process with the liberalization process in respective business sectors of telecommunication and energy (electrical and other sectors); moreover there has been an increase of the interest of the international investors in the privatisation process (marine transport sector, aviation sector, energy sector and water services) (MoE)
A.3.3	Implementation of the law "On Consumers' Protection "	<ul style="list-style-type: none"> ▪ The Parliament has enacted the law no. 9135, dated 11.09.2003, "On Consumer Protection". Promotion of this law was carried out by organising a seminar in cooperation with the consumer organisation. This law is published and distributed funded by GTZ. Moreover, on this purpose seminars, television spots, have been organised and currently television programs are organized. The work continues. (MoE) ▪ The Competition Body is established and functions under the Parliament.

NO.	MEASURES	Achievements based of the success indicators
	Implementation of the law nr. 9121, dated 28.07.2003 "On Protection of Competition"	
	Problems Encountered	
A.1.2	Revision of the law "On Medicines".	<ul style="list-style-type: none"> ▪ A new draft-law will be prepared. A working group is established and is working on the design of this new draft law – already finished. Postponed to June 2004 (November 2003)². MoH
A.1.3	Drafting of a new set of laws for some amendments in the Criminal Code regarding criminal cases in the health sector: <ul style="list-style-type: none"> ▪ in the field of medicaments ▪ in the field of health services 	<ul style="list-style-type: none"> ▪ The design of a new law on Medicines is foreseen in the matrix of the Ministry of Health 2002-2005. Postponed to June 2004 (November 2003)³. MoH
A.2.1	Improvement and completion of the criminal provisions related to corruption, including the criminal responsibility for the foreign officials and the criminal, civil and administrative responsibility of the legal persons Improvement and completion of the criminal provisions in the economic and financial field	<ul style="list-style-type: none"> ▪ With regard to the revision of the Criminal Code and Code of Criminal Procedure on corruption and use of special investigative means, in the frame of PACO Albania 2, two workshops were organised. ▪ In February 2004, the Parliament has adopted the amendments of Criminal Procedures Code on expanding the type of criminal provisions, including corruption, on using special investigative means. ▪ The draft dispositions on corruption are completed which together with the other criminal amendments and the law on the liability of the juridical persons involved in corruption will be reviewed in the Council of Ministers in April – May 2004 (the deadline was December 2003). ▪ In respect to the financial and economic crime, the deadline is postponed to October 2004. MoJ
A.2.2	Revision of the criminal legislation related to issues of organized crime	<ul style="list-style-type: none"> ▪ The Ministry of Justice has carried out a comparative study of the existing legal framework in accordance with the international commitments. ▪ Currently, according to the government's legislative program, the amendments of the draft laws are under process, and will be presented to the Council of Ministers for review and adoption in April – May 2004. MoJ
A.2.4	Upgrading the organization process and increase of effectiveness in the functioning of the judicial system	<ul style="list-style-type: none"> ▪ In September, there has been an increase of the wages in the Judicial System aiming at decreasing corruption among judges. The law on the professional career and status of the judges is under process. The National Conference of Judiciary is working on the improvements of the standard of the

² The deadline is postponed according to the adopted Legislative Plan of each institution for 2004.

³ The deadline is postponed according to the adopted Legislative Plan of each institution for 2004.

NO.	MEASURES	Achievements based of the success indicators
A.3.1	Enactment of the law "On Foreign Financing"	<p>judiciary ethics. HCJ</p> <ul style="list-style-type: none"> ▪ The Ministry of Justice has carried out a comparative study of the existing legal framework in accordance with the international commitments. The process of designing the respective legal provisions will start after collecting the opinion of the judges and prosecutors. ▪ Experts working groups have been created and the activity on the design of the new legislation is under process. The deadline is postponed from December 2003, to November 2004. ▪ The working group composed of representatives of the office of Vice Prime Minister is working on the draft law "On Foreign Financing". MoE <p>The deadline was December 2003; it is postponed to September 2004⁴.</p>
B	PREVENTION	
B.1.2.	Enhancing the capacities of the Anti Corruption Unit and ACMG Monitoring Board	<ul style="list-style-type: none"> ▪ In cooperation with TIPA, the Anticorruption Unit have organised 6 training sessions on "Ethics and Anticorruption" with participants from the ministries and other central institutions. The activities continue.
B.1.3.	Enhancing the capacities in the public administration and increasing the professional level of the civil employees through training	<ul style="list-style-type: none"> ▪ Trainings have been organised on: Internal Control and Auditing, Gender issues, Ethics and Anticorruption, European Integration issues, Work assessment of the annual achievements, disciplinary measures, Drafting and managing projects, Decentralization and delegation of competences, Environmental management, analysis on training needs, effective recruitment, Identification and using development indicators. <p>During these trainings, there have been trained around 460 civil servants. The TIPA training program for 2003, was 100% carried out.</p>
B.1.6.	Adoption of the Council of Minister Decision "On mode of licensing and functioning of the Private Employment Agencies".	<ul style="list-style-type: none"> ▪ The Council of Ministers adopted the decision No. 708, dated 16.10.2003, "On mode of licensing and functioning of the Private Employment Agencies". MLSA
B.2.1.	The use of the special hotlines to report on corruption by the public	<ul style="list-style-type: none"> ▪ In the Ministry of Public Order, besides the number, which functions at the Public Relation Office, also there has been set up the Office of Legal Information, in which so far are denounced 31 cases, 3 of them with criminal charges, whereas the others are in the course of verifications. ▪ At the MoE, by the Prime Minister Order no. 171, dated 12.12.2003, a working group was established headed by deputy Minister of Economy, which within April 2004, will present to the Council of

⁴ According to the legislative plan of MoE for 2004.

NO.	MEASURES	Achievements based of the success indicators
B.2.3.	Organization of continuous training for judges, prosecutors, judicial police officers, and the police in investigating and trying the criminal offences in the field of corruption (particularly, typologies and international dimension)	<p>Ministers the respective report.</p> <ul style="list-style-type: none"> ▪ The Magistrate School organized training for judges and prosecutors. HCJ ▪ During October, two training activities were organized at the Magistrate School for judges and prosecutors, with regard to the improving investigation techniques and the trial of the criminal cases, including also those of corruption. MoJ ▪ During 10-13 November training was organized at the School of Magistrate.
B.2.4.	Information of ACMG Board about problems emerging from the investigation and trial of criminal offences in the field of corruption	<ul style="list-style-type: none"> ▪ The Memorandum of Understanding has been signed and in the course of its implementation is set up the Triangle Commission; there have been adopted the rules and regulations for the internal functioning of the Commission as well as the tables for the exchange of information. The first meeting was organised on 21.10.2003 and the information was exchanged according to the approved tables. In this meeting, the representatives of the office of the Minister of State to the Prime Minister for the period of January 2003- July 2003, (based on the information reported to this office from the ministries and central administrative institutions) reported that, the number of persons denounced for corruption is 69 and for the same period the representatives of Albanian Coalition Against Corruption reported that, the number of persons denounced for corruption is 18. ▪ The information exchanged is passed to the General Prosecution Office for its verification, and in the next coming meeting they will report on the status of these criminal allegations.
B.2.5.	Cooperation with the State Information Service on the collection and processing of information about corruptive affairs with the aim of initiating criminal proceedings	<ul style="list-style-type: none"> ▪ For the second half of 2003, the number of cases reported by SIS with corruptive elements is 21. on this, SIS has cooperated with several institutions such as MoPO, Ministry of Finance, MoJ, PG, MTRT, MLSA, MoH, MES, MEI, MLGD. ▪ In addition, according to the information provided by SIS, the central administration institutions, have imposed 123 administrative measures on certain employees. ▪ The cooperation with PG is continuous.
B.2.7.	Making available for the public the judicial unified decisions of the court	<ul style="list-style-type: none"> ▪ The HCJ has a web page available www.kld.al, which has a considerable number of visitors; domestic and foreign. The Presenting Publication on High Council of Justice is published in 100 copies, which were distributed to different state and international institutions. ▪ Regarding the unified decisions of the Supreme Court, all the decisions are circulated to the judge, whereas for the lawyers and for the public they are given upon the payment of a fee. ▪ The unified decisions are regularly and compulsory published in the Official Gazette. Those decisions are also published in summery books together with other decisions of this Court.

NO.	MEASURES	Achievements based of the success indicators
B.2.8.	Taking preventing measures against the organized crime and corruption in the regional level	<ul style="list-style-type: none"> ▪ From the Unit of the fight against crimes in the economic field, for the period of July- December 2003, there have been identified and prosecuted 12 criminal charges: <ul style="list-style-type: none"> - 4 case of the abuse of position from police officers - In 3 cases, persons are arrested and reported for charges to be raised against them, ex-workers of the civil service office for issuing forged certifications - 3 cases of abuse of the position and for theft - 1 case for bribe - 1 case for forged documents
B.2.9.	<p>Improvement of the structure of the Internal Audit Service in accordance with the needs of work</p> <p>Increase and strengthening of the internal audit structure</p>	<ul style="list-style-type: none"> ▪ The draft on supplements to the law no. 8749, dated 01.03.2001, "On internal control service in the Ministry if Public Order", has been prepared. Waiting for the opinion of MoJ. ▪ The order of the Minister of Public Order "On the secret fund of the internal control service" is prepared. This legal act is not approved, because the change of the law is expected. ▪ For the improvement of internal audit service structures, there has been undertaken a special study with the purpose of improving the problematic areas, such as in ports and airports, by placing specialists who will investigate law infringements on corruption that are identified in these areas, as well as cases of favours of trafficking, drugs and other violations of the same nature. ▪ Improvement of the Internal Audit Structures will be carried out with the changes approved in the structures of the Ministry of Public order.
B.2.10.	Organization of controls with IAS for the identification of the corruption cases of police employees with the drivers	<ul style="list-style-type: none"> ▪ During the period of July – December 2003, there have been carried out joint controls in five cases, with the Directorate of Police Traffic, Border Police and the Trafficking Office. From the controls carried out, criminal charges are raised against 8 police officers, among them there have been chief of the districts, chief of directorate and other police officers. Are released from their position as incompetent 7 police officers, there have been transferred 12 of them, are lowered in their position 11 of them and are given disciplinary measures for 18 of them.
B.2.16.	Organizing the qualification and training courses for State police employees, along their lines of work, on legislation, public communication, and the fight against organized crime and corruption	<ul style="list-style-type: none"> ▪ During the period of July – December 2003, there have been trained 737 police officers, traffic police officers, officers for forged money, "The fight against trafficking of the light arms" for "Asylum seekers in Albania and the responsibilities of the State Police", for "Basic investigation of the crime" for discovery and surveillance against terror, investigation of the trafficking in Rinas airport, for the officers of border police, for the attributes of the Judicial Police, etc.

NO.	MEASURES	Achievements based of the success indicators
B.2.17	Establishment of the National Committee of Coordination of the Fight Against Money Laundering	<ul style="list-style-type: none"> ▪ The draft regulation of the national committee on coordination of the fight against money laundering is prepared ▪ The cooperation agreement with Slovenia, Bulgaria, and Argentina were signed. ▪ There is continuous cooperation with the PG, police, banks, etc. ▪ On July 25, 2003, the DCFAML, joint the with full rights "EGMONT group" – a group of 76 members and homologues from all over the world. There is cooperation with these countries through a special web site. ▪ There is cooperation with countries of the region and homologue units in the Balkans. ▪ The Sector against crimes in the economic area in the MoPO has identified 5 subjects based on the information from Interpol, DCFAML and the contact officers. If the verifications will result in criminal offences, they will be sent to the prosecution (work ongoing). MoF (DCFAML)
B.2.18.	Training the staff of the Department of Coordination of the Fight against Money Laundering.	<ul style="list-style-type: none"> ▪ Training have been organized from the Treasury Department and the Department of the American Justice in Tirana. ▪ Training in Cypress for the evaluation experts of Money Laundering, two other trainings in the regional centre in Ljubliana, two other trainings with FIU (homologue unit in Denmark) supported from DANIDA, another training in Egypt for the financial system on Money Laundering. ▪ Also, there have been other trainings for the employees of the second level Banks. MoF (DCFAML)
B.3.1.	Enhanced training capacity and the improvement of the professional and ethical abilities of the auditors, who are employed in the SSA or other bodies.	<ul style="list-style-type: none"> ▪ In October, for the employees of the Supreme State Control was organised a training seminar "For the enhancement and strengthening of the quality of control" organised by SIGMA. The number of the participating employees was 25.
B.3.2.	Evaluation of the internal audit in all the institutions and entities, which manage public funds.	<ul style="list-style-type: none"> ▪ In December was completed the evaluation control of the Supreme State Audit for the supervision of the auditing process in the General Directorate of Audit in the Ministry of Finance and the respective conclusions and recommendations were drawn. SSA
B.3.3.	Greater cooperation between SSA and executive structures.	<ul style="list-style-type: none"> ▪ More than 80% of the institutions have responded to the measures recommended by the SSA, this resulting from the cooperation with the Minister of State for Coordination. The work continues. SSA
B.3.4.	Implementation of the law "On Internal Audit" and approval of three draft decisions for the implementation of the law	<ul style="list-style-type: none"> ▪ In the course of implementing the law no. 9009, dated 13.02.2003, "On Internal Auditing" two Council of Minister Decisions no. 388, 389, dated 12.06.2003, are adopted and two guidelines from the Ministry of Finance have been issued.

NO.	MEASURES	Achievements based of the success indicators
B.3.5.	Preparation of the inventories of the legislation on the internal audit	<ul style="list-style-type: none"> ▪ The Internal Auditing Committee is established, and its functioning regulation is approved. ▪ The auditing procedures manual development has finished; it is expected to be approved by January. ▪ There is a training program in the framework of CARDS project 2001 ▪ There have been carried out some seminars with the internal auditing staff so as to enhance their awareness in respect of knowing the law and the auditing standards. MoF ▪ The legislative inventories are drafted. The terms of reference for the recruitment of inspectors are determined. MoF
B.3.6.	Implementation of the standard public procurement modules Improvement of the information related to technical specifications	<ul style="list-style-type: none"> ▪ PPA has designed the guideline no. 1, dated 30.12.2003 "On the usage of the budgetary funds" in order to effectively implement the public procurement regulations during the usage of the budgetary funds by the public institutions. Measures are taken in assisting different procuring entities with advises and legal interpretation on the difficulties faced in practice. The standard modules are provided to all the interested persons. In case of the identification of violations, measures are taken against the responsible entities and persons. PPA ▪ The Albanian Standards Catalogue 2003 and the periodic bulletin of standards are published. GDS ▪ According to the order no. 1, dated 01.01.1996, "On the public procurement", submits information on the prices of goods which are used for the development of tenders in the public institutions. ▪ During this year, INSTAT received 117 requests for information, which was provided to the persons based on the information of INSTAT.
B.3.7.	Increase the professional level through courses of "Trainers' Training " within PPA	<ul style="list-style-type: none"> ▪ In cooperation with the PPA, TIPA has carried out training "On Public Procurement" during 14-17/10/2003, in which participated around 21 civil servants. ▪ In cooperation with ILLI, two training for trainers' courses were organized training 5 employees of PPA. These employees in cooperation with TIPA have developed training with regard to the standard modules of public procurement with different institutions' employees.
B.3.8.	Updating the information data system through the application of ASYCUDA project (Tirane, Durres)	<ul style="list-style-type: none"> ▪ There has been a successful implementation of the ASICUDA project at the Tirana branch and the work is being initiated at the Durres customs office. ▪ The automatization of the account plan of customs through ASYCUDA project in Tirana, the work continues for the customs in Durres. ▪ The cooperation with the structures of Public Order, SIS and other international homologue structures of the neighbouring countries has been strengthened. As result of the cooperation with the border

NO.	MEASURES	Achievements based of the success indicators
B.3.9.	Identification of tougher disciplinary measures against the staff, increased abilities and the improvement of methods for the identification of violations of the staff in due time and through the right process (in accordance with the legal, organizational, and structural framework)	<p>customs, sanctions have been imposed on 24 cases with an amount of 178 thousand lek and 15 cases are under investigation. GDC</p> <p>The number of disciplinary measures and customs code of ethics violations for 2003 are as follows:</p> <ul style="list-style-type: none"> ▪ Written warning – 32 cases ▪ Lowering the wages level from 3 months to a year – 60 cases ▪ Fines (administrative measures) – 80 cases ▪ Dismissals – 23 cases ▪ The transferring of the personnel is considered as priority in the customs administration. ▪ Rearrangements in the new customs structure are at the final stage. ▪ With regard to the training of the personnel, 18 topics were developed and 228 employees were trained. Topics were on implementation of ASYCUDA system, audit, risk analysis, etc. CAM – Albania has played a very important role in this respect. ▪ There have not been any conflicts of interests' cases. MoF/GDC
B.3.12.	Preparation of the appendixes of the tax audit manual: "Notes for Industries"	<ul style="list-style-type: none"> ▪ The additional manuals of taxes on controls "Notes for the industry", were finished and sent to the taxation offices. The application is resulting in the improvement of the control's quality on reduction of the corruptive phenomena. GDT
B.3.14.	Improvement of the work of tax police bodies and registration sectors for the identification of the taxes payers, through the market control, exploitation of the information by the third parties (licensing bodies) and the collaboration with other institutions	<ul style="list-style-type: none"> ▪ The number of the subjects registered for the period of 11 months 2003 is 48 694. ▪ For the 12 months, the tax incomes have attained 97.2% or 57 472 thousand leke. MoF/GDC
B.4.1.	Adoption and the implementation of the Order of the Prime Minister "On the Simplification of the Procedures and Criteria for the Public Services Offered by Central Administration Institutions"	<ul style="list-style-type: none"> ▪ The order of the Prime Minister no. 73, dated 15.03.2004, "On the establishment of the inter-ministerial working group on the simplification and standardization of the procedures and criteria of public services offered by the central administration institutions" is adopted. The implementation of the order is under process. ACMG
Problems Encountered:		
B.1.7.	Identification of the measures for the application of a computerized information system for pensions and for monitoring the contributions. Improvement of services through extension of the	<ul style="list-style-type: none"> ▪ The work continues for the improvement of the services through expansion of the insurance local agencies of the social insurance as well as enhancing the level of cooperation with the local governing bodies for the exchange of information for the subjects that carry out activities within their jurisdiction.

NO.	MEASURES	Achievements based of the success indicators
	<p>network of local social insurance agencies.</p> <p>Establishment and operation of the reception facilities.</p> <p>Cooperation with the local government bodies on collection of information about entities operating under their jurisdiction.</p> <p>Increased quality of the service in the allocation of benefits from the social insurance system</p> <p>Updating, two times a year, of the integrated poverty map on the basis of prefecture, in accordance with the social and economic needs.</p> <p>Full computerization of the social assistance and support system</p> <p>Upgrading the knowledge of citizens on the rights they have in the field of social services</p>	<ul style="list-style-type: none"> ▪ The first phase has been completed and the second phase will finish by the end of 2003. ▪ The process of payments of the pensions has passed from the Savings Bank to the Albanian Postal Service. The project of the SSI for monitoring the pensions, for the period of October 2003 - April 2004 has started. ▪ The number of the families under financial support has decreased. ▪ Automatization of the social assistance service system is a possibility depending on funds. <p>The information given by the MLSA is not complete.</p>
B.1.9.	<p>Implementation of the law "On hospital service"</p> <p>Preparation of the secondary legislation package for the implementation of the law</p>	<ul style="list-style-type: none"> ▪ Work under process. There are no concert success indicators. MoH
B.2.1	<p>The use of the special hotlines to report on corruption by the public</p>	<ul style="list-style-type: none"> ▪ Regarding the usage of special hotlines, these lines are not functional in all institutions and the public complaints are not well managed.
B.2.2.	<p>Assistance, coordination, and control of the prosecution offices at the district courts and courts of appeal by the Organized Crime Department in carrying out full and objective investigations in criminal proceedings related to corruption offences.</p>	<p>There is no complete information form the responsible institutions. GP</p>
B.2.9.	<p>Amendments in the law no. 8749 "On Internal Audit Service" in the Ministry of Public Order.</p> <p>The adoption of the normative act "On the Secret Fund of the Internal Audit Service".</p>	<ul style="list-style-type: none"> ▪ The amendments of the law no. 8749, dated 1.3.2001, "On the Internal Auditing Services at the Ministry of Public Order" are drafted; the Ministry of Justice will give opinion. MoPO

NO.	MEASURES	Achievements based of the success indicators
B.2.12.	Adoption of the secondary legislation on procedures and documentation in acquiring, re-acquiring and giving up the Albanian citizenship	<ul style="list-style-type: none"> ▪ The joint guideline of MoPO and MFA “On procedures of the documentation in acquiring, re-acquiring and giving up the Albanian citizenship” is drafted. ▪ A new draft order of the Minister of Public Order “On procedures and documentation for equipping the Albanian citizens with passports” is prepared and is under the process of adoption. MoPO
B.2.13.	Establishment of a Task Force for the investigation of criminal acts in the field of organized crime.	<ul style="list-style-type: none"> ▪ Is drafted a new joint draft-law for the functioning of the Task Force for the investigation of the criminal offences for the organised crime, is expected to be adopted. PG, MoPO <p>The information is not complete</p>
B.3.10.	Preparation of the draft procedural manuals for the evaluation-collection, investigation, internal audit, excise control, and finances. Their application in practise.	<ul style="list-style-type: none"> ▪ Is drafted a new joint draft-law for the functioning of the Task Force for the investigation of the criminal offences for the organised crime, not yet adopted. ▪ The manual on the auditing procedures, there are delays in their adoption. ▪ The work has started to draft the procedural manuals for the meetings-evaluations, investigations, internal auditing, excise control, finances etc. GDT
B.3.11.	Implementation of the same criteria for the recruitment of the members of the stuff with that of civil service	<ul style="list-style-type: none"> ▪ The manual for human resource has been approved, but its application has not yet started. GDT
C. PUBLIC EDUCATION AND PARTICIPATION		
C.1.1.	Organization of roundtable meetings with the business community on job promotion programs.	<ul style="list-style-type: none"> ▪ In the framework of amendments of the legal framework to induce employment, there have been organised meetings and roundtables with different partners. Also is prepared a project for the awareness campaign of farmers. ▪ A cooperation platform with MoE is developed on inducing and developing the small and medium enterprises and for creating new employment opportunities. (There is no information on the implementation of the platform). MoE
C.2.2.	Creation of the information offices in all Public Institutions for public interests	<ul style="list-style-type: none"> ▪ The Prime Minister Order no. 171, dated 16.12.2003, “On the establishment of the working group for setting up the Public Information Offices” was adopted. The working group is headed by the deputy minister of economy. In April it will report to the Council of Ministers on the work done for the respective time period.

NO.	MEASURES	Achievements based of the success indicators
C.2.4	The operation of the Triangle Commission in implementing the Memorandum of Understanding and the information of the public through joint press statements	<ul style="list-style-type: none"> ▪ Two preliminary meetings were organized adopting the internal regulation on the functioning of the Triangle Commission as well as forms on the exchange of information. ▪ Two regular meetings were organized in 21.01.2003 and 28.01.2004, exchanging information with regard to the number of persons charged on corruption offences. ▪ The central administration institutions, according to the updated information, have sent to the prosecution, during the respective periods: <ul style="list-style-type: none"> January – July 2003 --- 103 persons July – December 2003 --- 40 persons, excluding from both periods the number of persons denounced by the SSA. <p>The Albanian Coalition Against Corruption for the period January – July 2003, has denounced 18 persons.</p> <p>Waiting for the information from Prosecution General on the present status of those charges. (PG, office of the Minister of State for the Coordination and civil society – work ongoing)</p>
C.2.6.	Publication of the ACMG reports	<ul style="list-style-type: none"> ▪ The Action Plan for Prevention and Fight against Corruption 2003-2004 has been published.
C.2.7.	Organization of roundtable meetings and regional activities	<ul style="list-style-type: none"> ▪ During November, the Anticorruption Unit in cooperation with ACAC and CoE organized some regional activities respectively in Pogradec, Tirana, and Vlora on the topic of “Strategies and practices in the regional level for the prevention and fight against corruption”. In these activities took part around 153 participants, representatives of local government, auditing structures and information offices in municipalities, prefectures and districts. <p>In the future the contact points will be established in order to expand the anticorruption strategy in the local government level.</p>
C.2.9.	Hearing sessions with the business community, the civil society, and the trade unions at the Anti Corruption Board meetings	<ul style="list-style-type: none"> ▪ In the ACMG meeting on 23.12.2003, it was organised according to the time frame, listening session with the representatives of civil society, business community and unions, which brought up problematic issues and at the same time reconfirmed their commitment to cooperate with the government structures, in the fight against corruption. <p>It is anticipated that during the first months of 2004, to be organised 2-3 meetings, covering specific topics and discussing them with all the actors.</p>
C.2.11.	Transparency about the results in the SSA's communication with other institutions and the continuous information of the Assembly and public to	<ul style="list-style-type: none"> ▪ Bulletin on the Audit have been published and distributed to all the institutions, from the President of the Republic and all the institutions subject to auditing process. Also it is provided in the website and given to the interested parties. Moreover, the results of this bulletin were reported to the parliament.

NO.	MEASURES	Achievements based of the success indicators
C.2.13.	exert influence on the process of cooperation Greater transparency in the relations with the taxpayers and the public	SSA <ul style="list-style-type: none"> ▪ Leaflets were published on the taxation legislation, on the way and procedures of registering a business, another awareness raising leaflet on “Why do we have to pay taxes”, in addition, the summary of taxation legislation of 2003 on CD, is being delivered to the business community for free. ▪ Television programs were organized on informing the citizens on the taxation legislation. ▪ The bulletin of controls is published every six months. There are reflected the concrete results of the controls performed as well as the disciplinary measures and charges imposed for the reported period. Seminars have been organized aiming at professionally explaining the taxation legislation e.g. “On the education of the tax payers and public issues”, on the amendments of the law on excises, on the way of declaring the social and health insurance on the personal incomes, etc. ▪ There is a web-site www.tatime.gov.al reflecting different data and information on taxation structures, taxation legislation, etc. GDT ▪ There have been organised a number of meetings with the business community, especially for the changes in the fiscal package, separate meetings with the exporters, as well as some meetings for different issues that are problematic for the business community. The Consultative Business Council continues to function normally. MoE
C.2.14.	Implementation of the Information and Education Program for the business community and the promotion of the involvement of this community in all regulatory and legal changes of their interest.	
C.2.16.	Enhance transparency through: <ul style="list-style-type: none"> ▪ Opening the page of HCJ on the Internet 	<ul style="list-style-type: none"> ▪ The presenting publication of the High Council of Justice was made public in 100 copies, which were delivered to different state authorities, diplomatic and other delegation representatives visiting HCJ. This publication reflects every change in the composition of the HCJ. The web page www.kld.al is functional. HCJ
C.2.21.	Collaboration in reinforcing the capacity of NGO/civil society groups in monitoring the delivery of the social services: Nurses, Doctor’s Order, Albanian Patients’ Association and other health personnel and patients’ groups	<ul style="list-style-type: none"> ▪ Frequent meetings were organized with the Doctors’ Order resulting in: ▪ There is one additional member from the Doctors’ Order in the Licences Commission. ▪ Respective amendments were made to the Doctors’ Order legislation and they are ready to be sent for the opinion of the line ministries. MoH
	Problems Encountered:	
C.2.8.	Preparation and accomplishment of various surveys on public perception about corruption	<ul style="list-style-type: none"> ▪ Up to now there have not been carried out any survey, because of the lack of assistance needed. In the framework of the CARDS program, It has been prepared and proposed for support, a project to carry out a national survey to measure the perception on the level of corruption and the public opinion (public administration, business community, civil society, media, and the public) against corruptive

NO.	MEASURES	Achievements based of the success indicators
C.2.13.	Greater transparency in the relations with the taxpayers and the public	<p>practices. The same project is presented to the World Bank. ACMG/Civil Society</p> <ul style="list-style-type: none"> ▪ The hotline for the public does not function. GDT
C.2.17.	Publication and distribution of the annual social insurance report and other informative materials.	<ul style="list-style-type: none"> ▪ Awareness raising campaigns are organized through media and television programs. ▪ Four other agencies are planned to be established by foreseeing the necessary funds on their establishment. ▪ The work on the automatization of the data for each beneficiary and the individual information network is under process, which would be given to all pensioners within the second six months of 2004. MLSA <p>Information not given according to the success indicators</p>
C.2.18	<ul style="list-style-type: none"> ▪ Enhanced transparency about the services offered by the health and hospital services through the system of publications, announcement of tariffs etc. ▪ Information of the public about services available ▪ Improvement of the public knowledge about the health insurance programme financed by the Institute of Health Care ▪ Development of a strategy to ensure the distribution of the updated list of prices of the most important medicines which are covered by the Health Care Institution ▪ Development of effective information campaigns on the rights and benefits covered by the health insurance (HCII leaflets, better usage of the mass media means) ▪ Revision of the Patient Rights' Card and the consultation with the right partners from the government and the civil society on its 	<ul style="list-style-type: none"> ▪ There are not yet direct surveys after the work on publications, etc, thus there are no survey results. The complaints of the patients are increasing which indicates increase of their awareness. MoH. There are no concrete indicators on what are the procedures followed for the complaints.

NO.	MEASURES	Achievements based of the success indicators
C.2.19.	<p>update and a wider distribution</p> <p>Organising public awareness campaigns about anti corruption problems in the health sector in order to increased responsibility of the population about the services offered by the health system.</p>	<ul style="list-style-type: none"> ▪ There have been organised roundtables with the health personnel on corruption issues. However there are no concrete results on this issue. MoH
C.2.20	<p>Opening of the complaints offices in the hospitals or other health structures, by making available telephone lines and post boxes, as well as personnel giving guidance for various complaints.</p>	<ul style="list-style-type: none"> ▪ Operation of the complaints offices, at the moment is achieved only for the HUCoT. There is not any information on the number of reported cases and on how it is dealt with them. MoH
GOOD GOVERNANCE		
1.2.	<p>Monitoring the implementation of law on "The Status of Civil Servant"</p>	<ul style="list-style-type: none"> ▪ Up to now there have been organised 277 entry tests so as to fill the vacancies in the public services or 17% of the total number of the civil servants. For the same period there have been recorded 93 dismissals from the public services.
1.3.	<p>Approval of the internal regulations for every ministry/central institution</p>	<ul style="list-style-type: none"> ▪ INSTAT has drafted and adopted the internal regulations. In this regulation, there are clearly defined the responsibilities and obligations of all sectors. The Ministry of Economy has adopted the functioning internal regulations according to the order no. 146, dated 2.10.2003, in compliance with the existing structures. The Ministry of Education and Science has drafted the rules and regulations and they are being discussed and anticipated to come into force on January 2004. PPA is working on the adoption of the internal regulation for 2004 including amendaments done in 2003. Ministry of Territory regulation and Turourism has adopted the "Internal regulation on the organization and functioning of MTRT" with the order no. 3, dated 04.08.2003. <p>Lack of information from other institutions.</p>
1.4.	<p>Implementation of law " On prescription of the interest's areas of the social insurances contributions"</p>	<ul style="list-style-type: none"> ▪ The law no. 9118, dated 24.07.2003, " On prescription of the interest arrears of the social insurances contributions" has been adopted. The implementation of this law has already started by enhancing the sensibility and cooperation with respective institutions, in order to decrease the number of the debiting subjects towards SII.

NO.	MEASURES	Achievements based of the success indicators
2.3.	Expansion and improvement of the judicial cooperation with other countries through bilateral and multilateral agreements	<p>In compliance with the law “On some amendments in the law no. 7703, dated 11.5.1993, “On the transfer of the contributions at the Tax Office, is enacted the law no. 9136, dated 11.9.2003 “On collection of compulsory contributions of social and health insurance in the Republic of Albania” and the respective decision in cooperation with the Ministry of Finance.</p> <p>It has been realised with the enactment of the law no. 9136, dated 11.09.2203 “On collection of compulsory contributions of social and health insurance in the Republic of Albania”. GDT/MLSA</p> <ul style="list-style-type: none"> ▪ The bilateral agreement with the Republic of Italia on the issues of bilateral cooperation in the criminal field is ratified by the Parliament. ▪ The agreement for cooperation in the judicial field with Bulgaria is signed. ▪ The parliament has ratified a cooperation agreement with Egypt in the criminal field.
2.4	Adherence, signing, and ratification of other necessary international instruments in the field of the criminal law	<ul style="list-style-type: none"> ▪ The following were signed in October: ▪ The Convention on Relation with the children; ▪ Convention for compensation of the victims of assault crimes and ▪ Amending protocol of the Convention for the fight against Terrorism.
2.5.	Improvement of the working conditions and the training of the judicial administration staff	<ul style="list-style-type: none"> ▪ In September the judicial system started the application of the new improved wages.
2.7	Establishment and improvement of the structures for public relations in the judicial system	<ul style="list-style-type: none"> ▪ In the Inspectorate of High Council of Justice it is established the Directorate on Public Relations and Studies. ▪ In the Tirana District Court there is established and functions the office of public relations. This structure is successful operating in several directions: media, public and citizens interested in information. ▪ There is room for those structures to be established in each court.
2.8.	Improvement and completion of the legal framework for the organization and operation of the free legal professions	<ul style="list-style-type: none"> ▪ The Parliament has adopted the new law on the lawyer’s profession in the Republic of Albania (no. 9109, dated 17.07.2003). ▪ In accordance with this law, the elections in all organizational levels of the lawyers’ profession have been completed. ▪ The statute of the chamber and rules of ethics in the lawyers’ profession is under review in order to be

NO.	MEASURES	Achievements based of the success indicators
2.10.	Improvement of the regulations for the organization and operation of the bailiff service, the working conditions, and the treatment of the bailiff officials	<p>improved.</p> <ul style="list-style-type: none"> ▪ The law "On some supplements and changes in the law "On the notaries" was adopted by the parliament. MoJ <p>According to the latest statistics the time of performance of the activities of the bailiff office has been revised and there has been an increase of the cases executed from this institution. The rate in percentage of the full execution of the cases is more then 52 percent; which is much higher than in 2002. MoJ</p>
2.11	Establishment of an integrated computer system (database) in the Inspection Unit for the administration of the documentation	<p>This measure is part of the IT system, which has started to be implemented in the MoPO and is under process. MoPO</p>
3.3.	Revision of the obligations about transit goods and the comparison with the previous periods in order to make improvements in the existing system	<ul style="list-style-type: none"> ▪ There has been an achievement in that that there is not any transit petroleum that has not been taxed, a very disturbing problem for last year, also there has been a decrease in the number transits of other goods that have not paid taxes, always compared with the same period of last year, 2002. GDC
3.4.	Quarterly revision, of the level of previously applied fines and confiscations in order to identify the improvements, which should be made in the system	<ul style="list-style-type: none"> ▪ Every three month, there has been the rechecking of the fines and seizures and there have been determined the necessary changes in the system. ▪ There has been set up the unit for the control after the custom clearance, with the experienced personnel form the customs office. It has started and is in process their training from CAM-Albania. This unit has started to function effectively. ▪ There have been identified 681 case of administrative violations with the total amount of 558 231 117 lek (obligations and penalties); 18 cases have been reported for criminal proceedings and for smuggling 38 persons from whom 10 are custom officers. ▪ In one case the trial has finished in the district court and there have been convicted two custom officers for abuse of position. ▪ The customs incomes were accomplished in 94% or 3 775 million lek more than the previous year. ▪ The customs debt is retrieve in the amount of 920 million lek and the new debt is created with the amount of 1,5 milliard lek. It is being worked on its retrieval. GDC
3.6.	Improvement of the internal audit structures, their inspection procedures, the approval of an annual inspection plan	<ul style="list-style-type: none"> ▪ With the reorganisation of the new customs structure, the internal auditing unit is set up based on two sectors <ul style="list-style-type: none"> a) Operational control b) Financial control <p>The internal auditing plan for 2004 has been drafted and approved. GDC</p>

NO.	MEASURES	Achievements based of the success indicators
3.7.	Increase of incomes especially from the VAT	<ul style="list-style-type: none"> ▪ The income from VAT for 12 months period is 97.2 %, or 57 472 thousand lek. ▪ The income from VAT for 2003 is 100% accomplished. GDT
3.8.	Cooperation with the local authorities on increasing the level of auditing the use of economic assistance funds	<ul style="list-style-type: none"> ▪ In compliance with the legislation for economical assistance and social care, there are carried out controls in 10 prefectures (35 municipalities, 23 communes,/ local districts and 4 institutions of social care). ▪ In July-August, in cooperation with the Ministry of Local Governance and Decentralization, was organised a control in Lezha and Dibra district with the topic "Implementation of the legislation for the distribution of the economical assistance". ▪ In Dibra district the control was carried out in 5 municipalities and in 6 local districts and in the Lezha district in the municipality of Lac. ▪ In general, it transpires that there are violations in the procedures of implementing the legislation of the NE, during these controls there are determined the tasks and measures taken for the violations of law. ▪ As result of the strengthening of the control mechanisms, for 2003 there were excluded from the scheme the abusive cases and the number of beneficiaries decreased 3% or 3 300 families. MLSA
3.10.	The institutions should make concentrated procurement of the constructions and goods or services with high level of consumption	<ul style="list-style-type: none"> ▪ From the responses of the INSTAT and Ministry of Education and Science, it transpires that the institutions have sent in due time the plan for their needs, equipments, constructions and services.
5.1.	Distribution of information (through brochures, leaflets, posters etc.) on the delivery of public services, brochures explaining the services, which the ministries offer to the public	<p>From the INSTAT, the distribution of the information is carried out for the local and for foreign citizens. There has been an improvement in the way of distribution of information, using not only the publications and electronic mails a special website in the internet.</p> <p>The Ministry of Economy has provided for the public, CD, brochures, which refer to the main directives, priorities, and activities.</p> <p>PPA The Public Procurement Bulletin has improved continuously, in publishing in it the latest law amendments, standard procurements documents, unifying practices or different legal interpretations, so as to help procuring entities. The bulletin is published from every 5 days to 10 days, which was published before. A web page of PPA is being under construction.</p> <p>MTRT offers its public services through the official press as well as through delivering information to the concerned persons according to their requests.</p> <p>GDT has delivered the information through publishing leaflets, which explain the amendments of the</p>

NO.	MEASURES	Achievements based of the success indicators
		taxation legislation. Also, these are presented through special television programs. The summary bulletin of the taxation legislation is published and the respective CD-s for the concerned parties.
	Problems Encountered:	
		<p>Problems faced by PAD</p> <p>Employees with contract have caused some problems for the PAD, because it has created a situation contrary to the law no. 8549, dated 11.11.1999, "On the Civil Servant Status" and difficulties in organising entry tests. Employment with contract causes prejudices and loss of the public trust in the recruiting procedures and moreover it has the financial costs when the tests are cancelled. PAD has always insisted officially to the relevant ministries to stop the employment with contract. PAD has informed that it will stop all the procedures and will not announce any vacancies if it is discovered that for that position there is an employer with contract.</p> <ul style="list-style-type: none"> ▪ This is an activity that will start after the respective working program is drafted in cooperation with the Council of Europe for the year 2004. MoJ ▪ The law "On mediation for the settlement of disputes" has been enacted. ▪ Also the centre for mediation in Tirana has started to function, which with the assistance of the World Bank has started to provide services and carry out activities as promotion, training. ▪ The draft-law "On Arbitration" has been prepared in cooperation with other institutions and the World Bank experts. It is expected to be adopted in Council of Ministers in June 2004. ▪ The agreements drafted and revised and are in the process of approval. (The deadline is not met), MPO ▪ The draft-law "On health service in the Republic of Albania" adoption deadline is postponed to June 2004. It was changed according to the legislative plan for 2004. MoH ▪ A working group is set up and is working on the revision of the law "On health Insurance". The deadline is postponed according to the legislative plan for 2004 from October 2003 to June 2004. MoH
2.2.	Preparation and compilation of the regulations, structures, and methods for the evaluation of the effectiveness of the legislation	
2.9.	Prevention and low-cost and quicker settlement of the disputes out of court, mainly through the adoption and implementation of the law "On mediation for the settlement of disputes" and the law "On Arbitration"	
2.13.	Drafting and adoption of the agreement on police cooperation with Montenegro and Macedonia	
2.14.	Preparation of the draft law "On health service in the Republic of Albania"	
2.15.	Revision of the law "On health insurances"	

NO.	MEASURES	Achievements based of the success indicators
2.16.	Improvement of the law "On food	<ul style="list-style-type: none"> ▪ The Ministry of Health is not responsible for this measure anymore due to the fact that the Ministry of Agriculture has established a working group where the MoH participates. The deadline is postponed according to the legislative plan for 2004 to June 2004. MoH
3.2.	Beginning of the computerization of the Treasury system to ensure detailed and rapid supply of information <ul style="list-style-type: none"> ▪ First stage 	<ul style="list-style-type: none"> ▪ The work has started at the Treasury Department – Tirana, and it was expected that the first phase finish up to the end of December 2003. (The deadline is not met) MoF
5.1	Distribution of information (through brochures, leaflets, posters etc.) on the delivery of public services, brochures explaining the services, which the ministries offer to the public	<ul style="list-style-type: none"> ▪ The web pages of some institutions do not function or are not updated.